

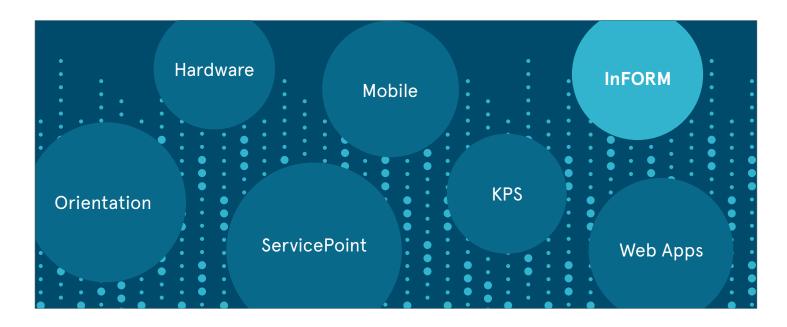
Foundations

InFORM

Participant Manual

Last Modified: 10.10.2018

InFORM



Topic	Purpose	
Day 1		
InFORM Navigation	To understand the basics of InFORM navigation	
Cash Management Process	To understand key InFORM Cash Management concepts	
InFORM Cash Management	To explore the daily Cash Management functions in InFORM	
Day 2		
InFORM Supply Chain	To learn about the InFORM Supply Chain process and apply knowledge to real-life scenarios	
Day 3		
InFORM Supply Chain	To continue yesterday's lessons and finish the Supply Chain process	
QIC	To learn the purpose, uses, and navigation of the QIC form	
Study Hall	To prepare for the InFORM assessment	
Assessment	To measure your understanding of InFORM	
Call Shadowing	To allow participants to listen to InFORM calls at the desk	

InFORM

InFORM Resources

Refer to these resources for things to do when you complete your work early. Documentation can be found on the LMS, in addition to the InFORM website, and by searching @Chick-fil-A.

- Cash Management Introduction Video
- Change Fund Quick Reference Guide (QRG)
- Paid In and Paid Out QRG
- Cashier Settlement QRG
- Deposits, Dispatch, and Finalize Day QRG
- What Causes Variances in Cash Management QRG
- TBC/Outside Sales and Collected Sales User Guide
- Cash Management Problem Solving Document
- Supply Chain Problem Solving Document
- InFORM Forecasting User Guide

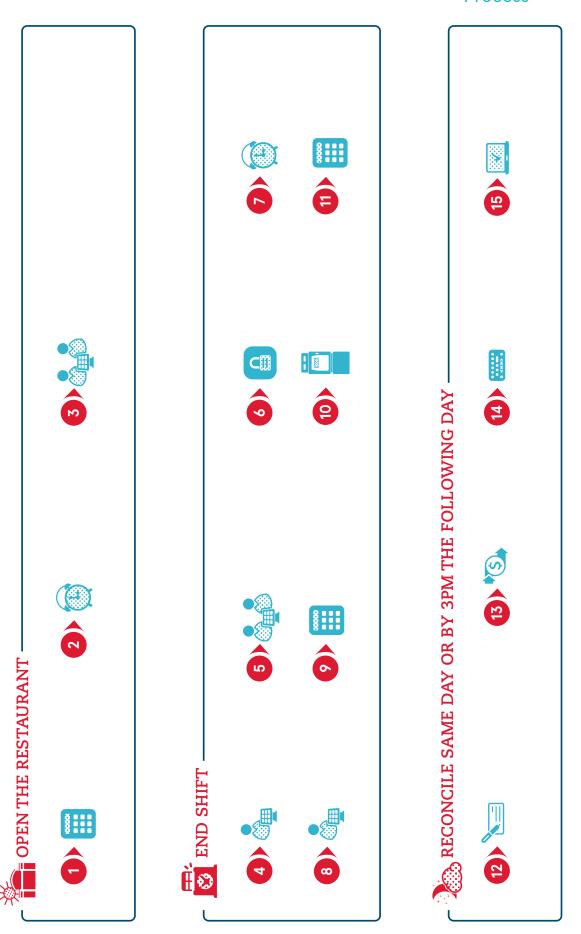
- Adjust Inventory for Waste, Samples, and Giveaways QRG
- Transfers User Guide
- Maintain Order Guide QRG
- Maintain Inventory Items QRG
- Maintain Travel Path QRG
- Create Order QRG
- Receive Order QRG
- Input Inventory Counts User Guide
- Quality Incidents and Credits (QIC) User Guide

Words of Wisdom

"Have a positive influence on all who come in contact with Chick-fil-A."

~Truett Cathy

Statement	Register Function	Example
This destination should be selected if you want the development credit for a delivery, but do not want to charge premium pricing.	Paid In button	Rebecca counted down Tony's register and entered the counted amounts in Store Management.
After this button is used, all counted amounts from the cashier's drawer go to	Catering Deliver screen	Bruce gave his manager \$25 to pay for an extra set of uniforms.
InFORM. This button is used for cash received for non-menu items.	Delivery Destination	Tony's Restaurant delivered 50 Chick-fil-A sandwiches to Tucker High School and charged premium pricing.
This screen uses premium pricing for a sale. This button is used to record	To Be Collected button	Tony's Restaurant delivered 50 Chick-fil-A sandwiches to Tucker High School, but charged in-store prices.
sales that will be collected at a later time. This button is used when	Paid Out button	Tucker High School will pay for its delivery orders at the end of the month.
money is received on a customer account for a previously entered To Be Collected order.	Collected Sale button	Valerie needed \$32.75 from the register to pay for bagged ice.
This button is used when the Restaurant needs cash for a purchase outside of the Restaurant's normal vendors.	Final Settlement button	Tucker High School paid the Restaurant \$2,455 for all its orders this month.



Day 1: 1/14/2015

Opening Change Fund:

\$1,500 - tills \$3,000 - other

Change Fund Received: None

Change Fund Deposited: None

Change over Change Fund: None

Closing Change Fund:

\$1,500 - tills \$3,000 - other

TBC/Outside Sale: \$82.50

Paid In/Paid Out: None

Dispatch: None

Receive Transfers: None

Collected Sales:

Evangel Christian Center 123 Main Street	Date1/1	1234 14 20 <u>15</u>
Pay to the order of Chick-fil-A Two hundred and ninety and 00/100		\$290.00
Memo Catering for Fall Festival Signature Evang	el Christian C	

Day 1: 1/14/2015

SCD Reprint End of Day, version 4.92 For Store: CFA Printed on 1/14/2015 9:43 AM MANAGE	R
Bills Accepted: Total Vault Drops: Check: Total Bills + Drops:	4730.00 290.00 290.00 5020.00
Cumulative Buy Change: Net Cash Deposit:	0.00 4730.00
Courier Tray Deposits Total Value:	0.00
Ending Reserve Change Fund Contents Total Value: Cash: Check:	0.00 0.00 0.00
Shift 1	
By Person	
TONY Bills accepted 221 No vault drops were made BILLS ACCEPTED	3405.00
Denomination Count \$1 20 \$5 45 \$10 23 \$20 129 \$50 1 \$100 3 ALL 221	Value \$20 \$225 \$230 \$2580 \$50 \$300 \$3405

MATT Bills accepted Vault drops (cash) Vault drops (check)	79 0 1	1325.00 0.00 290.00
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$100 ALL By Register	Count 10 11 6 50 2 79	Value \$10 \$55 \$60 \$1000 \$200 \$1325
Cashier_Deposit Bills accepted Vault drops (cash) Vault drops (check)	300 0 1	4730.00 0.00 290.00
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 30 56 29 179 1 5 300	Value \$30 \$280 \$290 \$3580 \$50 \$500 \$4730
Totals for Shift		
Bills Accepted: Total Vault Drops: Check: Total Bills + Drops:		4730.00 290.00 290.00 5020.00

Day 2: 1/15/2015

Opening Change Fund:

\$1,500 - tills \$3,000 - other

Change Fund Received: None

Change Fund Deposited: None

Change over Change Fund: None

Closing Change Fund:

\$1,500 - tills \$3,000 - other

TBC/Outside Sales: None

Collected Sale: None

Paid In/Paid Out: None

Dispatch: None

Receive Transfers: None

Day 2: 1/15/2015

SCD Reprint End of Day, version 4.92 For Store: CFA Printed on 1/15/2015 9:27 AM MANAGER	
Bills Accepted: Total Vault Drops: Total Bills + Drops:	5472.00 0.00 5472.00
Cumulative Buy Change: Net Cash Deposit:	0.00 5472.00
Courier Tray Deposits Total Value:	0.00
Ending Reserve Change Fund Contents Total Value: Cash: Check:	0.00 0.00 0.00
Shift 1	
By Person	
TONY Bills accepted 159 No vault drops were made	2498.00
BILLS ACCEPTED Denomination Count \$1	Value \$13 \$205 \$220 \$1560 \$500 \$2498

MATT Bills accepted 180 No vault drops were made		2974.00
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 ALL By Register	Count 19 7 25 126 3 180	Value \$19 \$35 \$250 \$2520 \$150 \$2974
Cashier_Deposit Bills accepted No vault drops were made	339	5472.00
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 32 48 47 204 3 5 339	Value \$32 \$240 \$470 \$4080 \$150 \$500 \$5472
Totals for Shift		
Bills Accepted: Total Vault Drops: Total Bills + Drops:		5472.00 0.00 5472.00

Day 3: 1/16/2015

Opening Change Fund:

\$1,500 - tills \$3,000 - other

Change Fund Received:

Customer Number: 22 Order Number: 209
Customer Name: CHICK-FIL-A Delivery Date 1/16/2015

Ship Date:

500

Ext. Ref. No: 5231 WELLS FARGO Courier: Loomis

 Currency
 Denom
 \$ Amount

 FIT Bill
 \$1
 300

 FIT Bill
 Total
 300

Coin <u>Denom</u> \$ Amount 40 Rolled Coin Penny 20 10 Rolled Coin Nickel 20 10 Rolled Coin Dime 50 11 Rolled Coin Quarter 110 71 Rolled Coin Total 200

Total Currency: 300
Total Coin: 200

Total Exchange:

Change Fund Deposited:

Bill Acceptor Receipt for MATT CHANGE_FUND, version 4.92 1/16/2015 4:01 PM Items fed: \$20 - 20, \$100 - 1, Total - \$500

Change over Change Fund: None

Day 3: 1/16/2015

Closing Change Fund:

\$1,500 - tills \$3,000 - other

TBC/Outside Sales: None

Collected Sale: None

Paid In/Paid Out: None

Receive Transfers: None

Dispatch: Bag 1946

CHICK-FIL-A STORE #0000 DEPOSITORY ACCOUNT WELLS FARGO BANK, N.A.

DATE: 1/16	DOLLARS	CENTS
CURRENCY		
COIN		
CHECKS (List each sepe		
2 1234	\$290	00
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
9 20		
20 21 22 23		
22		
24		
25		
26		
27		
28		
29		
PLEASE RE-ENTER TOTAL HERE	\$ 290	00

Day 3: 1/16/2015

SCD Reprint End of De For Store: CFA Printed on 1/16/2015 Bills Accepted: Total Vault Drops: Total Bills + Drops:	,	6935.00 0.00 6935.00
Cumulative Buy Chan Net Cash Deposit:	-	0.00 6935.00
Courier Tray Deposits Total Value:		0.00
Ending Reserve Chang Total Value: Cash: Check:	ge Fund Contents	0.00 0.00 0.00
Shift 1		
By Person		
TONY Bills accepted No vault drops w		2288.00
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL		Value \$8 \$80 \$70 \$1580 \$250 \$300 \$2288

MATT Bills accepted No vault drops were made	249	4647.00
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 17 20 18 185 5 4 249	Value \$17 \$100 \$180 \$3700 \$250 \$400 \$4647
SUMMARIES:		
TONY Bills Accepted Net Amount	118	2288.00 2288.00
MATT Bills Accepted Net Amount	249	4647.00 4647.00
REGISTER SUMMARIES: Cashier_Deposit Bills Accepted Net Amount	346	6435.00 6435.00
CHANGE_FUND Bills Accepted Net Amount	21	500.00 500.00
Totals for Shift		
Bills Accepted: Total Vault Drops: Total Bills + Drops:		6935.00 0.00 6935.00

Cash Management

InFORM

Day 4: 1/17/2015

Opening Change Fund:

\$1,500 - tills \$3,000 - other

Change Fund Received: None
Change Fund Deposited: None
Changeover Change Fund: None

Closing Change Fund:

\$1,500 - tills \$3,005 - other

TBC/Outside Sales: None

Collected Sale: None

Day 4: 1/17/2015

Paid In/Paid Out:



CLUB MANAGER C COWCIANO (770) 123 - 7896 ANYWHERE, GA 30014 1/17/15 10:45 0000 00000 000 0000

MCR CORPORATION

E 46974 PAPER TOWELS 45.96 R E 44159 DISPENSER 54.36 T E 95091 TRASH BAGS 34.68 T

SUBTOTAL 135.00

TAX

TOTAL 149.92

14.92

CREDIT ** **** **** 0000 X 4

APPROVAL # 00000X

AID X00000000000000
TC 0XX0000XXXX0000X
TERMINAL # 000000000
*SIGNATURE VERIFIED

CHANGE DUE 0.00

VISIT SAMSCLUB.COM TO SEE YOUR SAVINGS.

ITEMS SOLD 3

Receive Transfers: None

Dispatch: None



(111) 123 - 4567 MANAGER JANE SMITH 10000 INDUSTRIAL BLVD NE ANYWHERE, GA 30014 ST# 00000 OP# 000000 TE# 00 TR# 00000

DOOR HINGE 1234587522520 13.05 0

SUBTOTAL 13.05
TAX 0.91
TOTAL 13.96
CASH TEND 20.00
CHANGE DUE 6.04

TC # 0000 0000 0000 0000 LOW PRICES YOU CAN TRUST. EVERY DAY. 1/17/15 09:23:00

SAVINGS CATCHER! SCAN WITH WALMART APP



Day 4: 1/17/2015

SCD Reprint End of E For Store: CFA Printed on 1/17/2015	•	ER
Bills Accepted:		5531.00
Total Vault Drops: Total Bills + Drops:		0.00 5531.00
Total bills + brops.		3331.00
Cumulative Buy Char	nge:	0.00
Net Cash Deposit:		5531.00
0 . T D		
Courier Tray Deposit Total Value:	S	0.00
rotar varao.		0.00
Ending Reserve Char	nge Fund Content	c
Total Value:	ige i una content	0.00
Cash:		0.00
Check:		0.00
Shift 1		
By Person		
TONY		
TONY Bills accepted	209	3437.00
No vault drops v		0.07.00
BILLS ACCEPTED)	
Denomination	Count	Value
\$1	17	\$17 \$100
\$5 \$10	38 26	\$190 \$260
\$20	121	\$2420
\$50	3	\$150
\$100	4	\$400
ALL	209	\$3437

MATT Bills accepted No vault drops were made	114	2094.00	
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 9 9 16 74 4 2 114	Value \$9 \$45 \$160 \$1480 \$200 \$200 \$2094	
By Register			
Cashier_Deposit Bills accepted No vault drops were made	323	5531.00	
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 26 47 42 195 7 6 323	Value \$26 \$235 \$420 \$3900 \$350 \$600 \$5531	
Totals for Shift			
Bills Accepted: Total Vault Drops: Total Bills + Drops:		5531.00 0.00 5531.00	
	Bills accepted No vault drops were made BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL By Register	Bills accepted No vault drops were made BILLS ACCEPTED Denomination Count \$1 9 \$5 9 \$10 16 \$20 74 \$50 4 \$100 2 ALL 114 By Register Cashier_Deposit Bills accepted No vault drops were made BILLS ACCEPTED Denomination Count \$1 26 \$5 47 \$10 42 \$20 195 \$50 7 \$100 6 ALL 323 Totals for Shift Bills Accepted: Total Vault Drops:	Bills accepted No vault drops were made 114 2094.00 BILLS ACCEPTED Denomination \$1

Day 5: 1/19/2015

Opening Change Fund:

\$1,500 - tills \$3,005 - other

Change Fund Received: None
Change Fund Deposited: None
Changeover Change Fund: None

Closing Change Fund:

\$1,500 - tills \$3,005 - other

TBC/Outside Sales: None

Collected Sale: None

Day 5: 1/19/2015

Paid In/Paid Out:



(111) 123 - 4567 MANAGER JANE SMITH 10000 INDUSTRIAL BLVD NE ANYWHERE, GA 30014 ST# 00000 OP# 000000 TE# 00 TR# 00000

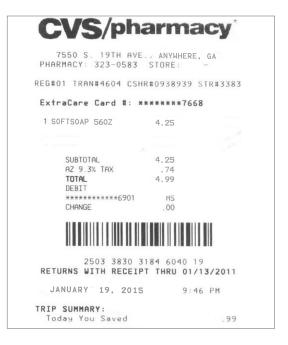
1000CT IBUPROF 235874563589

SUBTOTAL 3.77 21.18 TAX TOTAL CASH TEND CHANGE DUE 8.82

TC # 0000 0000 0000 0000 LOW PRICES YOU CAN TRUST. EVERY DAY. 1/19/15 09:23:00

SAVINGS CATCHER! SCAN WITH WALMART APP







CLUB MANAGER C COWCIANO (770) 123 - 7896 ANYWHERE, GA 30014 1/19/15 10:45 0000 00000 000

0000

0.00

MCR CORPORATION

5 46223 100CT LAYS 10Z 144.00

> SUBTOTAL 144.00

TAX 15.40

> TOTAL 159.40

CREDIT ** **** **** 0000 APPROVAL # 00000X

AID X00000000000000 TC 0XX0000XXXX0000X TERMINAL # 000000000 *SIGNATURE VERIFIED

CHANGE DUE

VISIT SAMSCLUB.COM TO SEE YOUR SAVINGS.

#ITEMS SOLD

Cashier Settlement:

Bill Acceptor Receipt for ALICIA Cashier_Deposit, version 5.20 1/19/2015 10:15 PM Items fed:

\$10 - 1, \$20 - 4, \$50 - 2, Total - \$190

Day 5: 1/19/2015

SCD Reprint End of Da For Store: CFA Printed on 1/19/2015	•	
Bills Accepted: Total Vault Drops:		5332.00 0.00
Total Bills + Drops:		5332.00
Cumulative Buy Chang	ge:	0.00
Net Cash Deposit:		5332.00
Courier Tray Deposits Total Value:		0.00
Ending Reserve Chang Total Value: Cash: Check:	ge Fund Content	0.00 0.00 0.00
Shift 1		
By Person		
TONY		
Bills accepted No vault drops w	200 ere made	3391.00
BILLS ACCEPTED		
Denomination \$1	Count 11	Value \$11
\$1 \$5	38	\$11 \$190
\$10	23	\$230
\$20 \$50	123 0	\$2460 \$0
\$100	5	\$500
ALL	200	\$3391

			J
MATT Bills accepted No vault drops were made	104	1941.00	
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 21 0 2 75 4 2 104	Value \$21 \$0 \$20 \$1500 \$200 \$200 \$1941	
By Register			_
Cashier_Deposit Bills accepted No vault drops were made	304	5332.00	
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 32 38 25 198 4 7 304	Value \$32 \$190 \$250 \$3960 \$200 \$700 \$5332	
Totals for Shift			
Bills Accepted: Total Vault Drops: Total Bills + Drops:		5332.00 0.00 5332.00	

Day 6: 1/20/2015

Opening Change Fund:

\$1,500 - tills \$3,000 - other

Change Fund Received:

Customer Number: 22

70 Rolled Coin

Customer Name: CHICK-FIL-A

Order Number: 210 Delivery Date 1/20/15

Ship Date:

Ext. Ref. No: 5231 WELLS FARGO Courier: Loomis

 Currency
 Denom
 \$ Amount

 FIT Bill
 \$5
 500

 FIT Bill
 Total
 500

CoinDenom\$ Amount50 Rolled CoinPenny250 Rolled CoinNickel010 Rolled CoinDime5010 Rolled CoinQuarter100

Total

175

Total Currency: 500
Total Coin: 175
Total Exchange: 675

Change Fund Deposited: None

Change over Change Fund: None

Frederico

InFORM

Day 6: 1/20/2015

Closing Change Fund:

\$1,500 - tills \$3,675 - other

TBC/Outside Sales: None

Collected Sale: None

Paid In/Out: None

Cashier Settlement:

Bill Acceptor Receipt for JANICE Cashier_Deposit, version 5.20 1/20/2015 10:15 PM Items fed:

\$1 - 6, \$10 - 6, \$20 - 25, Total - \$566

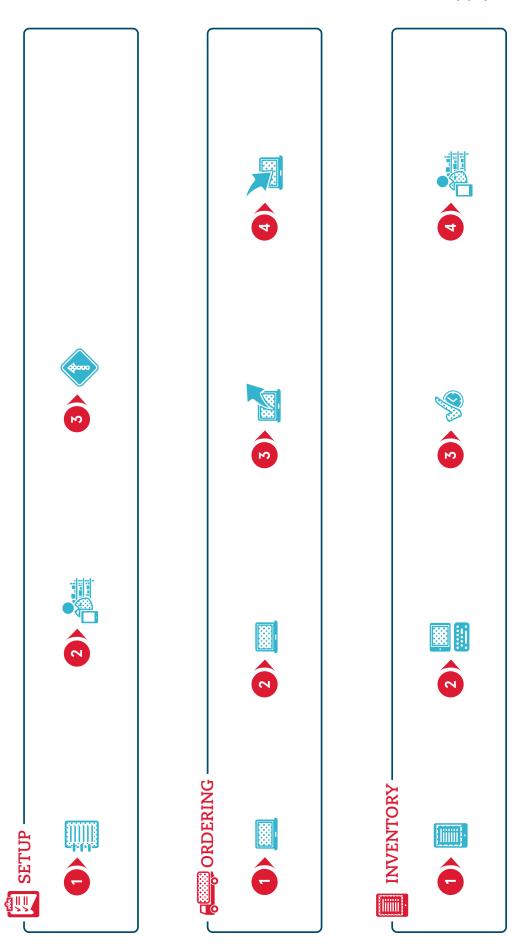
Receive Transfers: None

Dispatch: None

Day 6: 1/20/2015

SCD Reprint End of Da For Store: CFA Printed on 1/20/2015	•	
Bills Accepted: Total Vault Drops: Total Bills + Drops:		5297.00 0.00 5297.00
Cumulative Buy Chang Net Cash Deposit:	ge:	0.00 5297.00
Courier Tray Deposits Total Value:		0.00
Ending Reserve Chang Total Value: Cash: Check:	ge Fund Conte	0.00 0.00 0.00 0.00
Shift 1		
By Person		
TONY Bills accepted No vault drops w	212 ere made	3281.00
Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 21 38 10 141 1 212	Value \$21 \$190 \$100 \$2820 \$50 \$100 \$3281

MATT Bills accepted No vault drops were made	89	2016.00	
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL By Register	Count 1 3 6 72 4 3 89	Value \$1 \$15 \$60 \$1440 \$200 \$300 \$2016	
Cashier_Deposit Bills accepted No vault drops were made	301	5297.00	
BILLS ACCEPTED Denomination \$1 \$5 \$10 \$20 \$50 \$100 ALL	Count 22 41 16 213 5 4 301	Value \$22 \$205 \$160 \$4260 \$250 \$400 \$5297	
Totals for Shift			
Bills Accepted: Total Vault Drops: Total Bills + Drops:		5297.00 0.00 5297.00	



Application Exercise

Instructions: Use the items listed in the Purchase Order Guide below to Maintain Order Guide for the following suppliers: MBM, Produce Program, and Local Bread.

MBM

Description	Purchase Unit	On Hand Qty	Last Order Rec'd	Current On Order	Build To Level	Usage	Count	Order Amount
MUSTARD, PACKETS	1500 Ct Case	2.00	1.00	1.00	0.00	0.00		1
CHICKEN, FILETS	36 Lb Case	1.24	13.00	34.00	0.00	0.00		4
CHICKEN, NUGGETS	36 Lb Case	12.48	12.00	44.00	0.00	0.00		3
CHICKEN, TENDERS	36 Lb Case	9.86	10.00	19.00	0.00	0.00		6
TORTILLA 10	12/12 Ct Bag Case	1.47	2.00	5.00	0.00	0.00		1
CHEESE, AMERICAN CHEDDAR SLICE	6/160 Slice Packets	.78	1.00	2.00	0.00	0.00		2
ICEDREAM CFA (9) 1/2 GAL	4.5 Gal. Case	3.87	5.40	37.80	0.00	0.00		3
SAUCE, POLYNESIAN CUP	432 Ct Case	12.40	1.00	8.60	0.00	0.00		2

Produce Program

TOMATOES, GRAPE (12/1 Clam)	Clam 12/1-Tom, Grape	4.24	2.00	1.60	0.00	0.13		3	
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Local Bread

BUNS (30CT) 30 Ct. Case	115.04	40.00	30.00	0.00	0.00		20	
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Supply Chain

InFORM

Local Bread Invoice

Local Bread

INVOICE #

440807

BILL TO

CHICK-FIL-A COWS RULE RD ASHVILLE, NC 28805-2238 SHIP TO

CHICK-FIL-A COWS RULE RD ASHVILLE, NC 28805-2238

QUANTITY	ITEM CODE	DESCRIPTION	ON	PRICE EACH	AMOUNT
20	30050	Buns (30CT)		2.8200	56.40
			Total		\$56.40

Create Order

Instructions: Using the Purchase Order Guide below, create an MBM order in InFORM. Use the Order Amount column to determine how much of each item to order.

Description	Purchase Unit	On Hand Qty	Last Order Rec'd	Current On Order	Build To Level	Usage	Count	Order Amount
MUSTARD, PACKETS	1500 Ct Case	2.00	1.00	1.00	0.00	0.00		1
CHICKEN, FILETS	36 Lb Case	1.24	13.00	34.00	0.00	0.00		4
CHICKEN, NUGGETS	36 Lb Case	12.48	12.00	44.00	0.00	0.00		3
CHICKEN, TENDERS	36 Lb Case	9.86	10.00	19.00	0.00	0.00		6
TORTILLA 10"	20/8 Ct Case	1.47	2.00	5.00	0.00	0.00		1
CHEESE, AMERICAN CHEDDAR SLICE	8/144 Slice Packets Case	.78	1.00	2.00	0.00	0.00		2
ICEDREAM CFA (9) 1/2 GAL	4.5 Gal. Case	3.87	5.40	37.80	0.00	0.00		3
SAUCE, POLYNESIAN CUP	432 Ct Case	12.40	1.00	8.60	0.00	0.00		2
COATER, CFA	8/5 lb Bag Case	2.33	2.00	5.00	0.00	0.00		1

Supply Chain

InFORM

Create & Receive Items

Instructions: Create and receive this Local Bread order.

Local Bread

INVOICE #

44023

BILL TO

CHICK-FIL-A COWS RULE RD ASHVILLE, NC 28805-2238 SHIP TO

CHICK-FIL-A COWS RULE RD ASHVILLE, NC 28805-2238

QUANTITY	ITEM CODE	DESCRIPTIO	ON	PRICE EACH	AMOUNT
10	30050	Buns (30CT)		2.8200	28.20
			Total		\$28.20

Supply Chain

InFORM

Create & Receive Items

Instructions: The items in this Purchase Order Guide were called into MBM. Receive these items into inventory.

Description	Purchase Unit	On Hand Qty	Last Order Rec'd	Current On Order	Build To Level	Usage	Count	Order Amount
MUSTARD, PACKETS	1500 Ct Case	2.00	1.00	1.00	0.00	0.00		1
CHICKEN, FILETS	36 Lb Case	1.24	13.00	34.00	0.00	0.00		2
CHICKEN, NUGGETS	36 Lb Case	12.48	12.00	44.00	0.00	0.00		5

InFORM

Written Assessment

To prepare for the written portion of the assessment, review your participant manual as well as any videos or assigned reading material.

Hands-On Assessment

Use the following to help prepare for this module's assessment.

- 1. Review Cash Management exercises on pages 6-21 of your participant manual.
- 2. Review Supply Chain exercises and know how to set up, order, receive, and inventory.